What is STEP 2.0?

STEP 2.0 is a professionalisation programme that enhances the leadership and change management skills of public sector health supply chain managers in low- and middle-income countries (LMICs).

The programme empowers decision makers to lead their teams through complex supply chain (SC) challenges to increase efficiency and improve access to health commodities.

How can I help?

The programme needs volunteer coaches:

- Donate a STEP 2.0 coach and their associated expenses (travel, accommodation and meals)
- Support STEP 2.0 financially so that supply chain managers can boost their leadership and change management skills

What’s in it for my organisation?

- Develop the leadership skills of public supply chain managers in LMICs
- Build relationships with leaders at country level
- Collaborate with elite global donor organisations
- Network with companies that have similar business interests
- Manage corporate risks and opportunities related to environmental, social and governance goals
- Contribute to corporate social responsibility
- Support your employees with personal growth and development
- Explore new geographical markets

1/3 of the world’s population does not have access to essential medicines

50% of those in the poorest regions of sub-Saharan Africa and South-East Asia lack access to essential medicines

Part of the problem is that the availability of health commodities is often constrained by limited supply chain management (SCM) leadership and failure to address SC challenges.
How is the programme structured?

Self-learning course
Online (2 months)

Leadership training
In-person/online (5 days)

Continued learning & coaching
Online (4 months)

It centres on the transformation challenge, through which a private-sector SCM expert (the coach) works with a public-sector SC manager (the participant) to address a SC challenge faced by the participant and their organisation.

Since 2016 STEP has been delivered to more than...

500 health professionals from over...

23 countries with the help of more than...

100 private sector coaches

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