

‘Workforce excellence is essential for sustainable health supply chains’

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# Supply Chain Case Studies

## Initial Results

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# Overview

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- PtD identified case studies for knowledge sharing
- Several organizations were contacted to contribute case studies, two agreed
  - Imperial Health Sciences
  - Sudan Central Medical Supplies Public Corporation
- The case studies focus on how organizations manage and grow their personnel supply chain capabilities
- Results demonstrate the value of a holistic approach

# Case Study Objectives

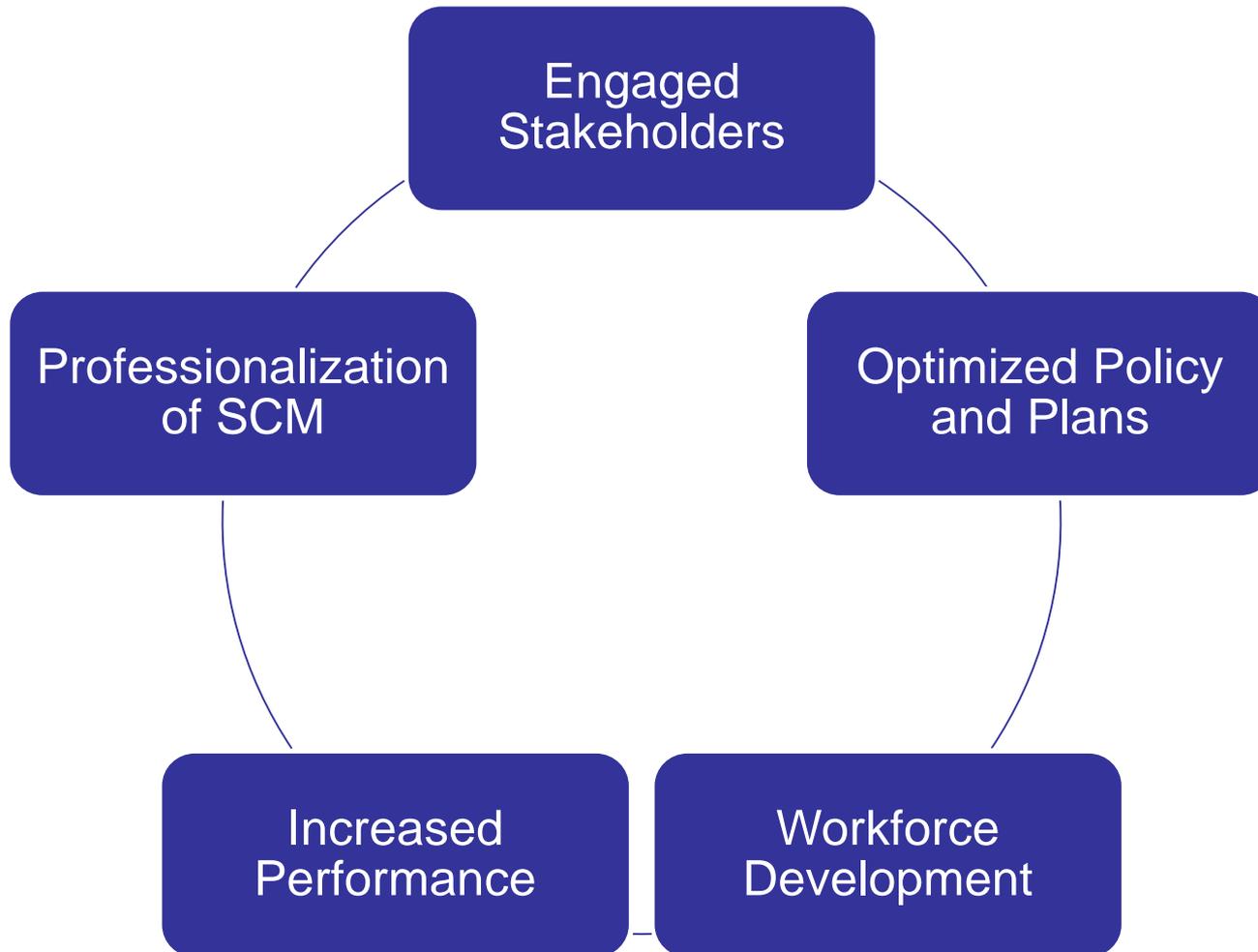
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- PtD's core mission is to build national capacity to develop the health supply chain workforce.
- Demonstrations of success are a valuable knowledge sharing tool.
- Case studies provide an understanding of how organizations manage the workforce as well as the journey.

# The Case Study Framework

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# Approach

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Structure  
Case Studies

Identify  
Organizations

Conduct  
Interviews

Collect  
Documents

Draft Case  
Study

# Initial Cases

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Sudan

## Emerging Themes

### Stakeholders

- Definition matters
- Think broadly

### Policies and Plans

- Include HR in strategy
- Understand what skills you need

### Workforce Development

- Know your needs
- Reserve time and money
- Use external sources

### Performance

- Use incentives
- Link employee incentives to outcomes
- Communicate expectations

### Professionalization

- Encourage industry groups
- Engage local universities

# Going Forward

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Identify  
additional  
cases

- Private and public
- Cross industry

Promote best  
practices

- Identify leading practices
- Communicate how and why

Use cases for  
further  
research

- Identify drivers of success
- Develop research questions

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**THANK YOU**

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