



PEOPLE THAT DELIVER:
**MEETING TOMORROW'S HEALTH CHALLENGES THROUGH
WORKFORCE EXCELLENCE IN SUPPLY CHAIN MANAGEMENT**
GLOBAL POSITIONING & HARMONIZATION CONFERENCE

June 28-29, 2011
World Health Organization Headquarters, Geneva, Switzerland

INITIATIVE GOAL:

Improve health outcomes by developing sustainable health workforce excellence for supply chain management and for overcoming existing and emerging health supply challenges.

CONFERENCE GOAL:

Country governments and global health stakeholders commit to work together in a joint initiative to develop sustainable workforce excellence for health supply chain management, and outline the roadmap to accomplish this with actionable next steps.

DESIRED OUTCOMES:

- ✓ Raised awareness on the vital contribution of supply chain management to health outcomes and on the need for strong technical and managerial capacity within the health workforce to successfully manage health supply chains.
- ✓ Agreement from countries and development partners to participate in a joint initiative to develop sustainable workforce excellence for supply chain management, by strengthening the demand for and availability of highly competent health supply chain personnel.
- ✓ Agreed-upon plan of action for how the global initiative, governments, and global, regional and national partners will work together to support countries, according to their needs and priorities, as they strive to attain workforce excellence in health supply chain management.

Day 1, Tuesday, 28 June, 8:00 – 17:30, followed by reception

CONFERENCE REGISTRATION – 8:00 – 8:30 *Conference attendees must first pass WHO security and receive a WHO pass at the main WHO entrance, then register at the Welcome Desk in front of the Executive Board Room.* (Please bring government-issued identification with photo, preferably a passport)



Session 1A – Plenary – Describing the Challenge – 2 hours (8:30 – 10:30)

Session Goal: Describe and discuss with countries and global stakeholders why creating sustainable workforce excellence in health supply chain management is essential for strengthening health systems and for meeting health outcomes.

Session Chair - John Skibiak, Director, Reproductive Health Supplies Coalition

- Welcome and opening remarks from co-sponsors
 - Dr. Flavia Bustreo, Assistant Director-General for Family and Community Health, World Health Organization (to be confirmed)
 - Dr. Mubashar Sheikh, Executive Director, Global Health Workforce Alliance
 - Dr. Adama Traore, Minister of Health of Burkina Faso
- Goal and expected outcomes of the conference
 - Session Chair
- High level description of the importance of health supply chains to health systems and health goals
 - Professor Adama Traore, Minister of Health, Burkina Faso
- Describe the challenges confronting human resources for health supply chains, the impact of these challenges, and opportunities to overcome them
 - Paul Molinaro, Senior Manager for Change and Development, UNICEF Supply Division
- Discussion
 - Facilitator – Session Chair



Break (10:30 – 10:45) Refreshments sponsored by RTT Group

Session 1B – Plenary – Describing the Challenge from the Country Perspective – 1.5 hours (10:45 – 12:15)

Session Goal: Describe the challenges facing human resources for health supply chain management in detail from the country perspective.

Session Chair – Eng. Edgar Castillo, Senior Manager for Drugs and Supplies, Presidential Council for HIV/AIDS (Copresida), Dominican Republic

- Recent research on availability of and demand for qualified supply chain personnel in public health systems .
 - Kim Bardy, Research Committee Chair for *People that Deliver* Initiative; Supply Chain Adviser, U.S. Agency for International Development
- Ethiopia – Case study showing challenges, opportunities, innovations and needs the country faces in human resources for supply chain management
 - Ribka Mekonnen, Logistics Management Information System Advisor, [Pharmaceutical Fund Supply Agency PFSA](#), Ethiopia; & Woinshet Nigatu, Technical Director Commodity Security, USAID | DELIVER PROJECT, Ethiopia



- Namibia – Case study showing challenges, opportunities, innovations and needs the country faces in human resources for supply chain management
 - Ms. Jennie Lates, Deputy Director of Pharmaceutical Services, Ministry of Health and Social Services, Namibia
- Discussion
 - Facilitator – Session Chair
- Country/Organizational brainstorming - countries and global health organizations consider and briefly document the challenges each faces in human resources for health supply chain management
 - Facilitator - Session Chair and Steering Committee member

Lunch – 1.5 hours (12:15 – 13:45) Conference participants are welcome to dine in the WHO Cafeteria. The conference regrettably is not able to provide lunch.

Session 1C – Plenary – Improving demand for and retention of qualified supply chain personnel - 1.5 hours (13:45 – 15:15)

Session Goal: Identify the benefits of a qualified supply chain workforce within health organizations, and help organizations understand how & where to recruit and retain these resources, leveraging private sector expertise as appropriate.

- Session Chair – Maeve Magner, CEO, RTT Transafrica
- Overview of different approaches to improving demand for appropriately trained individuals for health systems
 - Barbara Stilwell, Director of Technical Leadership, CapacityPlus
- Liberia – Forming a dedicated Supply Chain Management Unit to strengthen supply chain integration and performance
 - J. Julius Janafo, Acting Supply Chain Manager, Ministry of Health and Social Welfare, Liberia & Luke Rooney, Supply Chain Analyst, Clinton Health Access Initiative, Liberia
- Nicaragua – Improving performance and retention of supply chain managers through institutional structures and processes
 - Country Representative from Nicaragua
- Panel Discussion: Session speakers discuss challenges and opportunities relating to retention of the supply chain workforce
 - Facilitator – Session Chair
- Discussion
 - Facilitator – Session Chair

Break (15:15 – 15:30) Refreshments sponsored by RTT Group



Session 1D – Plenary – Improving the availability of qualified supply chain personnel – 1.25 hours (15:30 – 16:45)



Session Goal: To give an overview of different approaches (e.g., competency frameworks, pre-service qualification, certification, private sector) to developing qualified health supply chain personnel, to meet existing and future health system needs

- Session Chair – Professor Abdoulaye Diallo, Professional Officer, West African Health Organization (WAHO)
- NGO approach to professionalization: networks, process, competency framework, certification
 - Jess Camburn, Director, Enhancing Learning and Research for Humanitarian Assistance (ELRHA)
- AFRO/UNICEF approach to professionalization of logisticians - competency framework, job descriptions and professionalization process
 - Professor Djona Avocksouma, Human Resource for Health Programme Officer, WHO Regional Office for Africa (AFRO)
- Rwanda - Pre-service education in supply chain management for pharmacy workforce
 - Professor Thomas Bizimana, Department of Pharmacy, National University of Rwanda, Rwanda
- Indonesia - Leveraging private sector expertise to improve supply chain management within the Ministry of Health
 - Dr. Muhammad Subuh, Director of Directly Transmitted Disease Control, Ministry of Health, Indonesia; Dr. Setiawan Soeparan, Director of Public Medicine, Ministry of Health, Indonesia; & Steven Harsono, Supply Chain Program Manager, Clinton Health Access Initiative, Indonesia
- Discussion
 - Facilitator – Session Chair

Session 1E – Plenary – Wrap up and Prep for Day 2 (16:45 – 17:30)

Session Chair - John Skibiak, Director, Reproductive Health Supplies Coalition

- Summary of Day 1
- Discussion on lessons from the day
- Key points from discussion
- Objectives for Day 2

Reception (17:30 – 20:00) at WHO Cafeteria Sponsored by RTT Group



End of Day 1



Day 2, Wednesday 29 June, 8:30 – 17:30

Session 2A – Plenary – Moving to action (8:30 - 8:45)

- Summarize key lessons and outcomes from Day 1
- Describe Day 2 and prepare participants for first breakout session
 - Kevin Pilz, Senior Commodity Security Adviser, U.S. Agency for International Development
 - Benoît Silve, Director General, Institut Bioforce Développement

Session 2B – Breakout – Brainstorming on approaches to workforce excellence in health supply chain management – 1.75 hours (8:45 – 10:30)

- Brainstorming on improving availability of qualified supply chain personnel
- Brainstorming on raising demand for and retention of a qualified supply chain workforce
- Obstacles to and opportunities for advancing workforce excellence in health supply chain management

Note: At 10:00, participants will be allowed to move to a different breakout topic

Break (10:30 – 10:45) Refreshments sponsored by RTT Group



Session 2C – Plenary – Report out and planning for next Breakout – 1 hour (10:45 – 11:45)

- Report out and questions
- Planning for next breakout
 - Facilitated by Kevin Pilz, USAID & Benoît Silve, Bioforce

Session 2D – Breakout – Moving Forward – 1.25 hours (11:45 – 13:00)

- Priority areas for aligned work to improve availability of qualified supply chain personnel
- Priority areas for aligned work to raise demand for and retention of a qualified supply chain workforce
- How we move forward – Initiative mechanisms and structures

Lunch – 1.5 hours (13:00 - 14:30) *Conference participants are welcome to dine in the WHO Cafeteria. The conference regrettably is not able to provide lunch.*

Session 2E – Plenary – Reaching Agreement on Moving Forward – 2 hours (14:30 - 16:30)

- Report out, comments/additions, and discussion to come to agreement on priority areas for work and structures and mechanisms for moving forward
- Governments and organizations are invited to commit to areas of support
 - Facilitated by Kevin Pilz, USAID and Benoît Silve, Bioforce



Break (16:30 – 16:50) Refreshments sponsored by RTT Group



Session 2F – Plenary – Signing Ceremony and Closing (16:50 – 17:30)

- Read final Agreement
- Signing ceremony for Agreement, **Country and Organizational Representatives**
- Closure
 - **Dr. Flavia Bustreo, Assistant Director-General for Family and Community Health, World Health Organization (to be confirmed)**
 - **Dr. Adama Traore, Minister of Health, Burkina Faso.**

End of Conference 17:30